

THE CAPE HOTEL

THE CAPE HOTEL HEALTH (COVID-19) PROTOCOL

PUBLIC SPACES

- Starting with public spaces and high-traffic areas, we are going above and beyond our normal protocols. We are cleaning surfaces with increased frequency, dedicated staff, and recommended cleaning agents.

HAND SANITIZER

- Hand sanitizing stations are being installed at the hotel entrances, at our front desks and meeting spaces.

SOCIAL DISTANCING

- Signage in public spaces will remind our guests to maintain social distancing. We will be adding partitions at check-in to provide an extra level of precaution for our guests.
- Mandatory temperature check is conducted with all guests entering the hotel.

GUEST ROOMS

- In guest rooms, we have elevated our rigorous protocols to thoroughly clean all surfaces with hospital-graded disinfectants. We will be placing disinfecting wipes in each room for your use.
- Housekeepers are to wear Personal Protective Equipment (PPE) to include face shields, masks, gloves, and rubber boots at all times while attending to the guests' rooms.

LOBBY AND RESTAURANT

- Vaporizers are being placed in the Lobby and restaurant to constantly diffuse citrus aromas to purify, refresh and unwind.
- Our restaurant capacity has been reduced significantly and layout has been remodeled in keeping with social distancing requirement.

HOTEL CARS AND AIRPORT PICKUPS

- Avoid multiple occupancies by reducing the number of persons to one per standard car.
- Two to maximum 6 persons in our 16-seater bus to maintain social distancing.
- Retaining sufficient quantity of hand sanitizers /wipes within the vehicle.
- Disinfecting the vehicle inside/out before and at the end of the pick-up or drop-off.
- Providing masks for our passengers
- Disinfecting luggage prior to putting them in the boot of the vehicle.
- All drivers are to wear hand gloves and mask.